Feature Boost

Power up your potential with underused features in Microsoft Dynamics 365 CRM

You already have powerful features in Microsoft Dynamics 365 CRM - you just might not be using them yet. We'll help you uncover and activate the tools you already own, translating untapped potential into immediate, practical wins. The result? Better engagement, time savings, and increased ROI.

What We Do

ALIGN FEATURES WITH YOUR BUSINESS

We start with mapping your current business processes to Dynamic 365 CRM's capabilities - ensuring the technology supports the way your teams work.

UNCOVER UNTAPPED POTENTIAL

Next, we identify underused or dormant features already available in your system. Then, we build a practical activation roadmap to streamline tasks and boost day-to-day efficiency.

TRAIN FOR IMPACT

We deliver hands-on workshops to empower your users on the newly activated features - turning insights into action right away.

TRACK ADOPTION & ENGAGEMENT

We enhance visibility into how users interact with the system, so you have insight into adoption and opportunities for improvement.

What You Get

CRM SYSTEM INSIGHT REPORT

A clear, actionable assessment of your CRM setup - pinpointing underused features that can deliver fast, measurable improvements, and map them to your business processes for greater efficiency.

INTERACTIVE TEAM TRAINING (2 SESSIONS)

Two 90-minute, hands-on workshops designed to empower your users, with practical use cases, and best practices for how to apply new features in real-world scenarios.

ADOPTION & ENGAGEMENT DASHBOARD

A ready-to-use analytics dashboard that tracks usage of new features, measures user engagement, and helps you visualize ROI.

Ready to boost performance?

Let's turn untapped CRM features into real results - for your users and your business. It's a quick win that drives long-term value. Reach out today!

JourneyTeam

Contact us